

ADULT SOCIAL SERVICES - CHARGING POLICY - SERVICE USERS RESIDING AT 'IN HOUSE' SUPPORTED LIVING UNITS

Definitions

DASS	Department of Adult Social Services.
PIDA	Public Interest Disclosure Act 1998.
CRAG	Charging for Residential Accommodation Guidelines.
Fairer Charging Policy	Financial Charging Policy based on the Department of Health, Fairer Charging Policies for Home Care and other non-residential Social Services.
Supported Living Units	To support adults to live independently in their own home environment.
In house	Care and support is provided by DASS staff.
Private	Care and support is provided by the independent sector staff.
Residential	Accommodation provided for people who are unable to manage in their own home. Meals and personal care is provided 24 hours a day, 365 days a year.
Home Care	Care provided to a service users in their own home to support a range of tasks related to everyday living. The service focuses on promoting independence.

**ADULT SOCIAL SERVICES - CHARGING POLICY - SERVICE USERS
RESIDING AT 'IN HOUSE' SUPPORTED LIVING UNITS**

People interviewed during PIDA audit

Department of Adult Social Services:

Director
Personal Assistant (Director)
Co-ordinator
Principal Manager, Home Care & Brokerage
Data Compliance Officer
Service Manager, Personal Finance Unit
Principal Manager (Resources)
Manager, Wallasey Area, Care Services
Manager, Livingstone Gardens, Care Services
Manager, Birkenhead Area, Care Services
Manager, West Wirral, Care Services
Principal Officer, Personal Finance Unit
Team Leader (Wallasey), Personal Finance Unit
Team Leader (West Wirral), Personal Finance Unit
Service Manager Asset & Support, Manager
Service Manager, Care Services
Projects Officer
Reform Unit Manager

Finance Department:

Operations Manager, Benefits, Revenues & Customer Services
Housing Benefit Manager
Income Officer, Finance Department

Department of Law, HR and Asset Management:

Director
Group Solicitor, Legal Section

Audit Commission:

Audit Manager, Audit Commission

Other Parties:

The Whistleblower

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Timeline

Date	Event
September 1997	3 September 1997 - Report to Social Services Committee - 'Report on Future Services for People with Learning Disabilities'.
October to December 1997	<p>Members approved charging policy in relation to Supported Living Units.</p> <p>Esher House Residential Home closes.</p> <p>Residents of Esher House transferred and take up a tenancy at Bermuda Road, Curlew Way or Edgehill Road, Moreton Supported Living Units.</p>
December 1997	<p>Charging Mechanism as approved at Social Services Committee on September 1997 introduced at Bermuda Road, Curlew Way and Edgehill Road, Moreton.</p> <p>Service users allowed additional allowance from date of placement.</p>
January 2001	<p>Department of Health issue two documents, 'Fairer Charging':</p> <p>Document 1 - draft guidance - Fairer Charging Policies for Home Care and other non-residential Social Services.</p> <p>Document 2 - A Consultation Paper - Fairer Charging Policies for Home Care and other non-residential Social Services.</p>
April 2003	1 April 2003 – Recommended effective date for the implementation of 'Fairer Charging' in accordance with the Department of Health, Fairer Charging Policies for Home Care and other non-residential Social Services - Guidance for Councils with Social Services Responsibilities. (see LAC (2001)32).
December 2005	1 December 2005 - Cabinet give approval for the implementation of 'Fairer Charging' from 1

	February 2006 (or as soon as possible after that date).
February 2006	1 February 2006 onwards - Implementation for 'Fairer Charging'.
August 2006	Initial Grievance submitted by the Whistleblower.
September 2006	Revised Grievance submitted by the Whistleblower.
May and July 2007	Employment Appeals Sub Committee consider the Whistleblower's Grievance Appeal.
October 2007	The Whistleblower makes a PIDA disclosure to the Audit Commission.
April 2008	The Whistleblower ceases to be employed by the Council.
August 2008	PIDA Report published by the Audit Commission.

Appendix 8

ADULT SOCIAL SERVICES - CHARGING POLICY - SERVICE USERS RESIDING AT 'IN HOUSE' SUPPORTED LIVING UNITS

Area Group 'In house' Supported Living Units

West Wirral Group

Date of Operation	Unit	Landlord
December 1997	Bermuda Road, Moreton Curlew Way, Moreton Edgehill Road, Moreton	Liverpool Housing Trust Wirral Methodist Housing Wirral Methodist Housing
May 2008	4 Lighthouse Road, Hoylake	Wirral Methodist Housing

Birkenhead Group

Date of Operation	Unit	Landlord
Mid 1998	27 Balls Road, Birkenhead 70 Balls Road, Birkenhead 18 North Road, Birkenhead	DASS Wirral Partnership Homes Wirral Partnership Homes
October 2006	Thomas Court, Birkenhead	Cosmopolitan Housing

Livingstone Gardens Group

Date of Operation	Unit	Landlord
March 2005	137c St Anne Street, Birkenhead 139c St Anne Street, Birkenhead 139b St Anne Street, Birkenhead	All Venture Housing
June 2005	212 Beckwith Street, Birkenhead 214 Beckwith Street, Birkenhead 216 Beckwith Street, Birkenhead	All Venture Housing

Wallasey Group

Date of Operation	Unit	Landlord
Mid 2002	33 Serpentine Road, Liscard 3 Cardigan Road, New Brighton	All Riverside Housing Association
November 2002	26 Langdale Road, Liscard 5 Cardigan Road, New Brighton	All Riverside Housing Association